



Saint Mary's Health Plans

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Important Changes for Saint Mary's Health Plans Members and Providers - Effective September 1

Saint Mary's Health Plans is making significant improvements to our computer system that will benefit our members and clinical services providers.

Please watch your U.S. mail for a packet that contains a provider office toolkit with the following:

- A cover letter explaining these important changes (including information about new member ID cards featuring new member ID and group numbers);
- A laminated "reminder" flier about these changes that can be posted in your office; and
- A set of Frequently Asked Questions that could be helpful should you receive inquiries.

If you have not received a packet by Friday, 8/19/11, please contact your designated Provider Relations coordinator or call our main provider line at 775.770.6278.

Thank you in advance for your support as we implement these enhancements to better serve our members and providers.

Provider Relations Department
Saint Mary's Health Plans